



# *TECHNOLOGICAL BRIDGES FOR A RELIABLE PARTNERSHIP*

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# DIGITALIZATION AND PUBLIC ADMINISTRATION

## AUTOMATIZATION OF PUBLIC AND STATE GOVERNANCE PROCESSES

Transparency of Bureaucratic apparatus

Public trust in the state system

Optimizing the staff

Feedback and Accountability

Reduction of corruption risks

# ICT MATTER IN THE PUBLIC ADMINISTRATION SECTOR AND CIVIL SERVICE REFORM

OWNERSHIP

CIVIL SERVICE OFFICE

SUPPORT AND COUNSELLING

INTERNATIONAL DONORS

FINANCIAL SUPPORT

THE WORLD BANK GROUP

OBJECTIVE

CREATING A MODERN E-GOVERNANCE FOR BUILDING TRUST

# THE MAIN FUNCTIONS AND RESULTS OF THE HRMIS

Digitalized Document Circulation

Strategic Management

Workforce Planning and Employment

Human Resources Development

Accessibility to HR Data

Risk management

More Transparent and Accountable Civil Service System

# ARMENIAN GOVERNMENT DIGITAL SERVICES AND SYSTEMS

- Electronic document management system
  - Electronic signature system
- Electronic system of state registration of legal persons
  - Electronic filing system for licensing applications
- The electronic submission system of the agency for intellectual property
  - Unified electronic platform for whistle-blowing
    - Data Lex system of judicial information
      - Electronic tax filing system
    - Reminder - notification system for taxpayers
      - Integrated social services system
- Legal information system of the Republic of Armenia
  - E-VISA Issuance System

# ARMENIAN GOVERNMENT DIGITAL SERVICES AND SYSTEMS

- Electronic declaration system for high-ranking officials
  - State Electronic Payment System
- Electronic system of the Real Property Cadastre
- Unified website for publication of legal acts drafts
  - Unified portal for online requests
- Electronic registration of organizations
  - Judicial information system
  - Reporting electronic system
  - Interactive budget system
  - One-person purchases system
- Electronic auction system of the compulsory enforcement service



***THANK YOU FOR YOUR ATTENTION***